



IMPARTIALITY POLICY

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IEMA CERTIFICATION AND INSPECTION IMPARTIALITY POLICY

IEMA understands the importance of impartiality and potential conflicts of interests in carrying out its management systems certification activities.

As IEMA's top management, we express our commitment to the highest level with this Impartiality Policy, which is publicly published on our website and other public media.

IEMA has a compliance program, based on its Code of Conduct, to ensure that the highest standards of integrity are applied to all its activities worldwide in accordance with international best practice. We arrange training activities for our personnel to be able to aware of these codes. Details of this program can be found at www.iemacert.com

Impartiality is one of the essential points that IEMA pays attention to. To identify and control the aspects that may affect our impartiality, and which may create a conflict of interest on our management systems certification activities, a risk assessment is performed and reviewed at least annually. IEMA evaluates the risks to impartiality in the risk assessment document from the actions of other persons, bodies or organizations.

IEMA shall not allow commercial, financial or other pressures on internal or external personnel or any committee members to compromise its impartiality.

We, as IEMA, mentions our principles about impartiality and integrity in Code of Integrity document. IEMA doesn't give proposal and doesn't certify the management system of any other certification or inspection body.

IEMA and any part of IEMA Standards Limited and any entity under the organizational control of IEMA shall not offeror provide inspection and management system consultancy.

IEMA doesn't offer and carry out internal audit services to its certified clients.

IEMA doesn't outsource audits to a management system consultancy organization.

IEMA's management systems certification activities are not offered or marketed as linked with the activities of an organization that provides management system consultancy. The certification activities cannot be offered as a part of any consultancy services. IEMA strongly rejects that any consultancy organization states that the certification and or inspection would be simpler and easier. IEMA doesn't state that certification or inspection would be simpler, easier, faster or cheaper if IEMA is chosen as certification body.

Certification decisions are taken by the personnel who have no direct financial pressure on them and have been qualified to make the certification and inspection decision. Certification/inspection decisions are not outsourced to another company.

All IEMA personnel (internal or external) is aware of and responsible for revealing any situation known to them that can present them or IEMA with a conflict of interest. This is mentioned on each role and responsibilities document as well as on code of integrity.

The policies and procedures under which IEMA Certification and inspection operates, and the administration of them, shall be non-discriminatory. The services of IEMA are available to all applicants whose activities fall within the scope of the operations (IEMA can decline to accept an application or maintain a contract for certification from a client when fundamental or demonstrated reasons exist). Access to the certification and inspection process shall not be conditional upon the size of the client or membership of any association or group, nor shall certification be conditional upon the number of certifications already issued.

Any client can make an appeal about a decision made by IEMA. Submission, investigation and decision on appeals shall not result in any discriminatory actions against the appelland.

IEMA
Managing
Director

